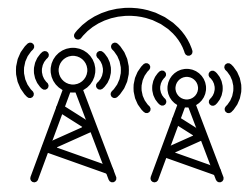


ROUTE
MOBILE

Case Studies



**Telecom Equipment
Manufacturer**

Product



**IOT
Solution**



SMS

Platforms used for

- Global maintenance and support services via SMS through an annual maintenance contract.

Results

- Minimized field force requirement for monitoring equipment
- Clients are now able to receive and respond to the messages
- Identifying & capturing content from a device and converting it to SMS using automation
- Real-time monitoring of equipment is done across the globe with centralized reporting.
- The prompt reaction is taken in the occurrence of potential equipment failure and it also minimizes disruption with MNOs' services.