

Ref No: RML/2021-22/90

Date: June 10, 2021

To,

BSE Limited
Scrip Code: 543228

National Stock Exchange of India Limited
NSE Symbol: ROUTE

Dear Sir/Madam,

Sub: Communication to Shareholders - Intimation on Tax Deduction on Dividend

Pursuant to the Finance Act, 2020, with effect from April 1, 2020, Dividend Distribution Tax has been abolished and dividend income is taxable in the hands of the shareholders.

In this regard, please find enclosed herewith an e-mail communication which has been sent to all the shareholders of the Company whose e-mail IDs are registered with the Company/Depositories explaining the process on withholding tax from dividends paid to the shareholders at prescribed rates along with the necessary annexures.

The Company is also arranging to publish an advertisement in this regard in Business Standard and Mumbai Lakshadeep for the benefit of members and as a good corporate governance practise.

This communication is also being made available on the website of the Company at www.routemobile.com.

This is for your information and records.

Yours faithfully,

For Route Mobile Limited

Rathindra Das
Head Legal, Company Secretary & Compliance Officer

Encl: as above



ROUTE MOBILE LIMITED

CIN: U72900MH2004PLC146323

Registered & Corporate Office: 3rd Floor, 4th Dimension, Mind Space, Malad (West), Mumbai 400064.

Phone:022-40337676 **Fax:** 022-40337650

Website: www.routemobile.com, **Email:** investors@routemobile.com

General Communication on Tax Deduction at Source on Dividend

Ref: Folio / DP Id & Client Id No:

Name of the Shareholder:

Sub: Route Mobile Limited - General Communication on Tax Deduction at Source on Dividend

Dear Shareholder,

We are pleased to inform you that the Board of Directors of your Company has, in its meeting held on 18th May, 2021, recommended a dividend of Rs. 2 /-per equity share (20%) having a nominal value of Rs. 10/- each for the financial year ended 31st March, 2021. The said Dividend will be payable post approval of the shareholders at the ensuing Annual General Meeting of the Company.

Shareholders are requested to note that as per the revised provisions of the Income Tax Act, 1961 ("the Act"), dividends paid or distributed by a company after April 1, 2020 are taxable in the hands of the shareholders. The Company shall therefore be required to deduct tax at source at the applicable rates ("TDS") at the time of making the payment of dividends as and when declared by the Company. The Company shall consider the requests received by it from its shareholders as on the Record Date(s) fixed by the Company in relation to its proposed dividend(s). However, no withholding of tax is applicable if the dividend payable to resident individual shareholders having valid PAN is less than Rs. 5,000 per annum. Tax at source will not be deducted in cases where a shareholder provides Form 15G (applicable to individual) / Form 15H (applicable to an individual above the age of 60 years), provided that the eligibility conditions are being met. Blank Form 15G and 15H can be downloaded from the link given at the end of this communication or from the website of KFin Technologies Private Limited, (Registrar and Transfer Agents/RTA) viz. <https://ris.kfintech.com/form15>. Please note that all fields are mandatory and Company may at its sole discretion reject form if it does not fulfil the requirement of law.

Needless to mention, the Permanent Account Number ("PAN") will be mandatorily required. If your PAN details are available in your demat account for shares held in demat form or with RTA for shares held in physical form, then there is no need to send PAN details again to the Company.

Recording of the Permanent Account Number (PAN) for the registered Folio/DP ID-Client ID is mandatory. In

the absence of valid PAN, tax will be deducted at a higher rate of 20%, as per Section 206AA of the Act. Update the PAN if not already done with depositories (in case of shares held in Demat mode) and with the Company's Registrar and Transfer Agents - KFin Technologies Private Limited (in case of shares held in physical mode).

Shareholders who are required to link Aadhar number with PAN as required under section 139AA(2) read with Rule 114AAA, should compulsorily link the same by 30th June, 2021. If, as required under the law, any PAN is found to have not been linked with Aadhar by 30th June, 2021 then such PAN will be deemed invalid and TDS would be deducted at higher rates u/s 206AA of the Act.

The Government has not prescribed the mechanism to verify the said Aadhar linking with PAN, hence in order to comply with the provisions of the Act, Company will proceed on assumption that all shareholders are in compliance with the aforesaid provisions of the IT Act. However, we request you to inform us well in advance, if you have not linked your Aadhar with PAN as provided in section 139AA(2) read with Rule 114AAA. The Company reserves its right to recover any demand raised subsequently on the Company for not informing the Company or providing wrong information about applicability of Section 206AA in your case.

Section 206AB of the Act - Rate of 10% is subject to provisions of section 206AB effective from 1st July, 2021 which introduces special provision for TDS for non-filers of income-tax return whereby tax has to be deducted at twice the rate specified in the relevant provision of the Act. Section mandates deduction of TDS in case of specified persons at higher of following rates:

- at twice the rate specified in the relevant provision of the Act; or
- at twice the rate or rates in force; or
- at the rate of 5%.

Where sections 206AA and 206AB are applicable i.e. the specified person has not submitted the PAN as well as not filed the return; the tax shall be deducted at the higher rate between both the said sections.

The term 'specified person' is defined in sub section (3) of section 206AB who satisfies the following conditions:

- A person who has not filed the income tax return for two previous years immediately prior to the previous year in which tax is required to be deducted, for which the time limit of filing of return of income under section 139(1) of the I-T Act has expired; and
- The aggregate of TDS and TCS in his case is Rs. 50,000 or more in each of these two previous years.

The non-resident who does not have the permanent establishment is excluded from the scope of a specified person.

While your Company is awaiting the guidelines from the Government prescribing the mechanism to determine who fulfils the conditions of being a 'specified person'. Therefore, in order to comply with the provisions of the Act, and unless any mechanism is prescribed by the authorities in this regard, Company will proceed on the assumption that all shareholders are in compliance with the provisions of section 206AB of the IT Act. However, we request you to **inform us well in advance** and before cut-off date if you are covered under the definition of 'specified person' as provided in section 206AB of the IT Act. The Company reserves its right to recover any demand raised subsequently on the Company for not informing the Company or providing wrong information about applicability of Section 206AB in your case.

The TDS would vary depending on the residential status of the shareholder. The information given in the table below provides a brief of the applicable TDS provisions under the Act for Resident and Non-Resident shareholder(s) categories along with the required documents. You are requested to update your records such as tax residential status, permanent account number (PAN) and register your email address, mobile numbers

and other details with your relevant depositories through your depository participants in case you are holding shares in dematerialised form and if you are holding shares in physical mode, you are requested to furnish details to the Company's Registrar and share transfer agent i.e., KFin Technologies Private Limited.

This communication summarizes the applicable TDS provisions, as per the Income Tax Act, 1961, for Resident and Non-Resident shareholder categories.

For Resident Shareholders:

Sr. No.	Particular	Rate of Deduction of Tax at Source	Documents Required (if any)
1	Valid PAN updated in the Company's Register of Members	10% for FY 2021-22.	No document required (if no exemption is sought). Update the PAN, if not already done, with the depositories (in case of shares held in Demat mode) and with the Company's Registrar and Transfer Agents - KFin Technologies Private Limited at einward.ris@kfintech.com (in case of shares held in physical mode).
2	No PAN/Valid PAN not updated in the Company's Register of Members/PAN not linked with Aadhar/Shareholder is specified person in terms of section 206AA	20%	No document required (if no exemption is sought)
3	Availability of lower / nil tax deduction certificate issued by Income Tax Department u/s 197 of the Act	Rate specified in Lower tax withholding certificate obtained from Income Tax Department	Lower tax deduction certificate obtained from Income Tax Authority and Self-attested Copy of PAN card.
4	Submission of form 15G/15H	Nil	Declaration in Form No. 15G (applicable to individuals / Form 15H (applicable to an Individual who is 60 years and above), fulfilling certain conditions. Please download Form 15G [CLICK Here] Form 15H [CLICK Here]
5	Securitisation Trust	Nil	Copy of registration/ document evidencing the shareholder being a securitisation trust (as defined in clause (d) of the Explanation below section 115TCA of the Act).
6	Shareholders to whom section 194 of the Act does not apply viz. Insurance Companies such as LIC, GIC, etc.	Nil	Documentary evidence that the said provisions are not applicable.
7	Shareholder covered u/s 196 of the Act such as Government, RBI, corporations established by Central Act & mutual funds specified under section 10(23D) of the Act	Nil	Documentary evidence for coverage u/s 196 of the Act
8	Category I and II Alternative Investment Fund	Nil	SEBI AIF registration certificate to claim benefit under section 197A (1F) read with section 10(23FBA) of the Act
9	<ul style="list-style-type: none"> • Recognised provident funds • Approved superannuation fund • Approved gratuity fund 	Nil	Necessary documentary evidence as per Circular No. 18/2017 issued by Central Board of Direct Taxes (CBDT)
10	National Pension System Trust referred to in section 10(44) of the Act	Nil	No TDS as per section 197A (1E) of the Act
11	Shareholder exempted from TDS provisions in terms of any CBDT Circular or notification	Nil	Relevant documentary evidence in relation to the same and PAN (self- attested)

***Note 1:** In case your income is subject to lower rate of TDS, or is exempt under Income Tax Act, 1961, you are requested to submit the same duly signed by the authorized signatory [<https://ris.kfintech.com/form15>] on

or before 5.00 PM (IST) of 5th July, 2021.

****Note 2:** Notwithstanding the provisions of the above table, tax would not be deducted on payment of dividend to resident individual shareholder(s), if the total dividend to be paid in any financial year does not exceed INR 5,000.

For Non-Resident Shareholders:

Sr. No.	Particular	Rate of Deduction of Tax at Source	Documents Required (if any)
1	Non-resident shareholders (including Foreign Institutional Investors(FII) and Foreign Portfolio Investors(FPI)): Tax is required to be withheld in accordance with the provisions of Section 195 and section 196D of the Act at applicable rates in force.	20% (plus applicable surcharge and cess) or tax treaty rate whichever is beneficial	<p>To avail beneficial rate of tax as per treaty following documents would be required:</p> <ol style="list-style-type: none"> 1. In case of FPI/FII, Copy of SEBI registration certificate. 2. Self-attested Tax Residency certificate (TRC) [(of FY 2021-22 or calendar year 2021)] issued by revenue authority of country of residence of shareholder, valid as on the AGM date for the year in which dividend is received 3. Self-certified PAN, if any 4. Form 10F filled & duly signed [CLICK Here] 5. Self-declaration for non-existence of permanent establishment/ fixed base in India and eligibility to Tax Treaty benefit (of FY 2021-22 or calendar year 2021). 6. Self-declaration by the shareholder regarding the satisfaction of the place of effective management (POEM), principal purpose test, GAAR, Simplified Limitation of Benefit test (wherever applicable), as regards the eligibility to claim recourse to concerned Double Taxation Avoidance Agreements. <p>CLICK Here to download Self declaration and CLICK Here to download NR Tax Declaration.</p>
2	Availability of Lower / NIL tax deduction certificate issued by Income Tax Department u/s 197 of the Act	Rate specified in the Certificate/ Order	Lower / Nil tax deduction certificate obtained from Income Tax Authority

****Note 1:** The Company is not obligated to apply the beneficial DTAA rates at the time of tax deduction/withholding on dividend amounts. Application of beneficial DTAA Rate shall depend upon the completeness of the documents submitted by the Non-Resident shareholder **and** review to the satisfaction of the Company.

*****Note 2:** Tax Identification Number of the shareholder in the country or specified territory of his residence and in case no such number is available, then a unique number on the basis of which the shareholder is identified by the Government of that country or the specified territory of which he claims to be a resident.

General Instructions:

1. Shareholders who are exempted from TDS provisions through any circular or notification may provide documentary evidence in relation to the same, to enable the Company in applying the appropriate TDS on Dividend payment to such shareholder.

2. If the tax on said Dividend is deducted at a higher rate in absence of receipt of or satisfactory completeness of the afore-mentioned details/documents by the Company, the shareholder may claim an appropriate refund in the return of income filed with their respective Tax authorities. No claim shall lie against the Company for such taxes deducted.

3. SUBMISSION OF TAX-RELATED DOCUMENTS:

The aforesaid documents such as Form 15G/ 15H, documents under section 196, 197A, etc. can be uploaded on the link <https://ris.kfintech.com/form15> on or before July 5, 2021 ('Cut-off date') upto 5:00 pm (IST), to enable the Company to determine the appropriate TDS / withholding tax rate applicable. Any communication on the tax determination/deduction received **post 5:00 pm (IST) of July 5, 2021** shall not be considered. Shareholders may also send the scanned copies of the documents mentioned above at the email id einward.ris@kfintech.com.

4. The Company will arrange to email a soft copy of TDS certificate to you at your registered email ID post completion of activities as per the prescribed timelines. Shareholders will also be able to see the credit of TDS in Form 26AS, which can be downloaded from their e-filing account at <https://incometaxindiaefiling.gov.in>

5. Shareholders may note that, if the tax is deducted at a higher rate in absence of receipt of or satisfactory completeness of the aforementioned details / documents by Company before Dividend Processing Period, the shareholder(s) may claim an appropriate refund in the return of income filed with their respective Tax authorities. No claim shall lie against the Company for such taxes deducted.

6. In the event of any income tax demand (including interest, penalty, etc arising from any misrepresentation, inaccuracy or omission of information provided / to be provided by the Shareholder(s), such Shareholder(s) will be responsible to indemnify the Company and also, provide the Company with all information / documents and co-operation in any appellate proceedings.

7. Members holding shares under multiple accounts under different status / category and single PAN, may note that, higher of the tax as applicable to the status in which shares held under a PAN will be considered on their entire holding in different accounts.

8. In case of joint shareholders, the shareholder named first in the Register of Members is required to furnish the requisite documents for claiming any applicable beneficial tax rate.

9. In case, the dividend income is assessable to tax in the hands of a person other than the registered Shareholder as on the Record Date, the registered shareholder is required to furnish a declaration containing the name, address, PAN of the person to whom TDS credit is to be given and reasons for giving credit to such person. Company will not be obligated to amend TDS return or any other form after due date of filing of TDS return for said quarter expires.

10. Further, shareholders who have not registered their email address are requested to register the same with our RTA in case of physical shareholding and with Depository Participant ('DP') in case of demat holding:

a. In case shares are held in physical mode please provide Folio No., Name of shareholder, scanned copy of the share certificate (front and back), PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) by email to "RTA" einward.ris@kfintech.com; ' and

b. In case shares are held in demat mode, please provide DPID-CLID (16 digit DPID + CLID or 16 digit beneficiary ID), Name, client master or copy of Consolidated Account statement, PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) to your DP or follow the procure as advised by respective DP.

11. Updating of Bank Account:

In view of the prevailing lockdown due to COVID 19, shareholders are requested to complete necessary formalities regarding their bank accounts attached to their Demat account for enabling the Company to make timely credit of dividend in the respective bank accounts. In this regard, Members holding shares in electronic form are requested to furnish/Update their bank details to/with their DPs. Members

holding shares in physical form are requested to furnish their bank details, along with a photocopy of a blank cancelled cheque pertaining to your bank account to the RTA, M/s KFin Technologies Private Limited at below address-

KFin Technologies Private Limited

(Unit - Route Mobile Limited)

Selenium Building, Tower B, Plot 31-32,
Gachibowli, Financial District, Nanakramguda,
Serilingampalli, Hyderabad - 500 032

Should you seek any further clarification, please write to einward.ris@kfintech.com or investors@routemobile.com.

We request your cooperation in this regard.

Thanking you,

Yours Truly,
For **Route Mobile Limited**

Sd/-
Rathindra Das
Head - Legal, Company Secretary and Compliance Officer

Date: June 9, 2021
Place: Mumbai

Disclaimer: This Communication shall not be treated as an advice from the Company. Shareholders should obtain the tax advice related to their tax matters from a tax professional.
