

**CALL 2 CONNECT INDIA PRIVATE LIMITED
FINANCIAL STATEMENT FOR THE YEAR ENDED
MARCH 31, 2025**



RAMANAND & ASSOCIATES

— CHARTERED ACCOUNTANTS —

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Independent Auditor's Report

To the Members of Call 2 Connect India Private Ltd.

Report on the Audit of the Standalone Financial Statements

Opinion

1. We have audited the accompanying standalone financial statements of **Call 2 Connect India Private Limited** ('the Company'), which comprise the Standalone Balance Sheet as at 31 March 2025, the Standalone Statement of Profit and Loss (including Other Comprehensive Income), the Standalone Statement of Cash Flow and the Standalone Statement of Changes in Equity for the year then ended, and notes to the standalone financial statements, including material accounting policy information and other explanatory information.
2. In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements give the information required by the Companies Act, 2013 ('the Act') in the manner so required and give a true and fair view in conformity with the Indian Accounting Standards ('Ind AS') specified under section 133 of the Act read with the Companies (Indian Accounting Standards) Rules, 2015 and other accounting principles generally accepted in India, of the state of affairs of the Company as at 31 March 2025, and its profit Rs. 409 lakhs (including other comprehensive income), the Standalone Statement of Cash Flow and the Standalone Statement of Changes in Equity for the year then ended, and notes to the standalone financial

Basis for Opinion

3. We conducted our audit in accordance with the Standards on Auditing specified under section 143(10) of the Act. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Standalone Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ('ICAI') together with the ethical requirements that are relevant to our audit of the standalone financial statements under the provisions of the Act and the rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information other than the Standalone Financial Statements and Auditor's Report thereon

4. The Company's Board of Directors are responsible for the other information. The other information comprises the information included in the Annual Report, but does not include the standalone financial statements and our auditor's report thereon. Our opinion on the standalone financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the standalone financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the standalone financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



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Responsibilities of Management and Those Charged with Governance for the Standalone Financial Statements

5. The accompanying standalone financial statements have been approved by the Company's Board of Directors. The Company's Board of Directors are responsible for the matters stated in section 134(5) of the Act with respect to the preparation and presentation of these standalone financial statements that give a true and fair view of the financial position, financial performance including other comprehensive income, and cash flows of the Company in accordance with the Ind AS specified under section 133 of the Act and other accounting principles generally accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.
6. In preparing the standalone financial statements, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.
7. The Board of Directors is also responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Standalone Financial Statements

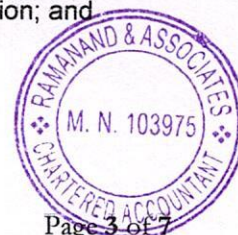
8. Our objectives are to obtain reasonable assurance about whether the standalone financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these standalone financial statements.
9. As part of an audit in accordance with Standards on Auditing, specified under section 143(10) of the Act we exercise professional judgment and maintain professional skepticism throughout the audit. We also:
 - Identify and assess the risks of material misstatement of the standalone financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
 - Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act we are also responsible for expressing our opinion on whether the Company has adequate internal financial controls with reference to financial statements in place and the operating effectiveness of such controls;
 - Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
 - Conclude on the appropriateness of Board of Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the standalone financial statements or, if such disclosures are inadequate, to modify our opinion.

Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern; {and}

- Evaluate the overall presentation, structure and content of the standalone financial statements, including the disclosures, and whether the standalone financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
10. We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
 11. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Report on Other Legal and Regulatory Requirements

12. As required by section 197(16) of the Act, based on our audit, we report that the Company has paid remuneration to its directors during the year in accordance with the provisions of and limits laid down under section 197 read with Schedule V to the Act.
13. As required by the Companies (Auditor's Report) Order, 2020 ('the Order') issued by the Central Government of India in terms of section 143(11) of the Act we give in the **Annexure B** a statement on the matters specified in paragraphs 3 and 4 of the Order, to the extent applicable.
14. As required by section 143(3) of the Act based on our audit, we report, to the extent applicable, that:
 - a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit of the accompanying standalone financial statements;
 - b) In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.
 - c) The standalone financial statements dealt with by this report are in agreement with the books of account;
 - d) In our opinion, the aforesaid standalone financial statements comply with Ind AS specified under section 133 of the Act;
 - e) On the basis of the written representations received from the directors and taken on record by the Board of Directors, none of the directors is disqualified as on 31 March 2025 from being appointed as a director in terms of section 164(2) of the Act;
 - f) With respect to the adequacy of the internal financial controls with reference to financial statements of the Company as on 31 March 2025 and the operating effectiveness of such controls, refer to our separate report in Annexure A wherein we have expressed an unmodified opinion; and



- g) With respect to the other matters to be included in the Auditor's Report in accordance with rule 11 of the Companies (Audit and Auditors) Rules, 2014 (as amended), in our opinion and to the best of our information and according to the explanations given to us:
- i. the Company, does not have pending litigation as at 31st March 2025.
 - ii. the Company did not have any long-term contracts including derivative contracts for which there were any material foreseeable losses as at 31 March 2025
 - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company during the year ended 31 March 2025;
 - iv.
 - a. The management has represented that, to the best of its knowledge and belief, other than as disclosed in notes 10 to the standalone financial statements, no funds have been advanced or loaned or invested (either from borrowed funds or securities premium or any other sources or kind of funds) by the Company to or in any person(s) or entity(ies), including foreign entities ('the intermediaries'), with the understanding, whether recorded in writing or otherwise, that the intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Company ('the Ultimate Beneficiaries') or provide any guarantee, security or the like on behalf the Ultimate Beneficiaries;
 - b. The management has represented that, to the best of its knowledge and belief, as disclosed in note 17 to the standalone financial statements, no funds have been received by the Company from any person(s) or entity(ies), including foreign entities ('the Funding Parties'), with the understanding, whether recorded in writing or otherwise, that the Company shall, whether directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ('Ultimate Beneficiaries') or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries; and
 - c. Based on such audit procedures performed as considered reasonable and appropriate in the circumstances, nothing has come to our notice that has caused us to believe that the management representations under sub-clauses (a) and (b) above contain any material misstatement.
 - v. The Company has not declared or paid any dividend during the year ended 31 March 2025.
 - vi. As stated note 41 of the standalone financial statements and based on our examination which included test checks, the Company, in respect of financial year commencing on 1 April 2024, has used an accounting software for maintaining its books of account which have a feature of recording audit trail (edit log) facility and the same have been operated throughout the year for all relevant transactions recorded in the software. Further, during the course of our audit we did not come across any instance of audit trail feature being tampered with. Furthermore, the audit trail has been preserved by the Company as per the statutory requirements for record retention.



Nature of exception noted	Details of Exception
Instances of accounting software for maintaining books of account for which the feature of recording audit trail (edit log) facility was not operated throughout the year for all relevant transactions recorded in the software	The audit trail feature was not enabled at the database level for accounting software to log any direct data changes, used for maintenance of all accounting records by the Company.

For **Ramanand & Associates**
Chartered Accountants
Firm's Registration No.: 0177666W


Ramanand Gupta
Partner
Membership No.: 103975
UDIN: **25103975BMIFXN1907**
Place: Mumbai
Date: 25/04/2025



ANNEXURE 'A' TO THE INDEPENDENT AUDITOR'S REPORT

(Referred to in paragraph 2 (f) under 'Report on Other Legal and Regulatory Requirements' section of our report to the Members of Call 2 Connect India Private Ltd. of even date)

Report on the Internal Financial Controls Over Financial Reporting under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act")

We have audited the internal financial controls over financial reporting ('IFCoFR') of Call 2 Connect India Private Ltd ("The Company") as of **March 31, 2025** in conjunction with our audit of the standalone Ind AS financial statements of the Company for the year ended on that date.

Management's Responsibility for Internal Financial Controls

The Company's management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India (ICAI). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013.

Auditors' Responsibility for the Audit of Internal Financial Controls

Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls over Financial reporting (the "Guidance Note") and the Standards on Auditing, issued by the ICAI and deemed to be prescribed under section 143(10) of the Act, to the extent applicable to an audit of internal financial controls, both applicable to an audit of internal financial controls and, both issued by the Institute of Chartered Accountants of India. Those Standards and the Guidance Note require that we comply with ethical requirement and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of the internal controls based on the assessed risk. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the Standalone Financial Statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls over financial reporting's.



Meaning of Internal Financial Controls over Financial Reporting

A company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Inherent Limitation of Internal Financial Controls over Financial Reporting

Because of the inherent limitation of Internal financial controls over financial reporting , including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected . Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial controls over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedure may deteriorate.

Opinion

In our opinion, to the best of our information and according to the explanations given to us, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal controls over financial reporting were operating effectively as at March 31, 2025 based on the internal financial control over financial reporting criteria established by the Company considering the essentials components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by " The Institute of Chartered Accountants of India".

For Ramanand & Associates
Chartered Accountants
FRN No. 117776W



Ramanand Gupta
Partner

Membership No.: 103975
UDIN: 25103975BMIFXN1907
Place: Mumbai
Date:25/04/2025



Annexure B referred to in paragraph 13 of the Independent Auditor's Report of even date to the members of Call 2 connect India Private Limited on the standalone financial statements for the year ended 31 March 2025

In terms of the information and explanations sought by us and given by the Company and the books of account and records examined by us in the normal course of audit and to the best of our knowledge and belief, we report that:

- (i) (a) (A) The Company has maintained proper records showing full particulars, including quantitative details and situation of property, plant and equipment capital work-in-progress, and relevant details of right-of-use assets}.
- (B) The Company has maintained proper records showing full particulars of intangible assets.
- (b) The property, plant and equipment ,capital work-in-progress, and relevant details of right-of-use assets have been physically verified by the management during the year and no material discrepancies were noticed on such verification. In our opinion, the frequency of physical verification programme adopted by the Company, is reasonable having regard to the size of the Company and the nature of its assets.
- (c) According to the information and explanations given to us and on the basis of examination of the records of the Company, the title deeds of all the immovable properties disclosed in the financial statements are held in the name of the company.
- (d) The Company has not revalued its property, plant and equipment (including right-of-use assets) or intangible assets during the year.
- (e) No proceedings have been initiated or are pending against the Company for holding any benami property under the Prohibition of Benami Property Transactions Act, 1988 (as amended) and rules made thereunder.
- (ii) (a) The Company does not hold any inventory. Accordingly, reporting under clause 3(ii)(a) of the Order is not applicable to the Company.
- (b) The Company has not been sanctioned working capital limits by banks or financial institutions on the basis of security of current assets at any point of time during the year. Accordingly, reporting under clause 3(ii)(b) of the Order is not applicable to the Company.
- (iii) The Company has not made any investment in, provided any guarantee or security or granted any loans or advances in the nature of loans, secured or unsecured to companies, firms, Limited Liability Partnerships (LLPs) or any other parties during the year. Accordingly, reporting under clause 3(iii) of the Order is not applicable to the Company.
- (iv) In our opinion, and according to the information and explanations given to us, the Company has complied with the provisions of sections 185 and 186 of the Act in respect of loans and investments made and guarantees and security provided by it, as applicable.
- (v) In our opinion, and according to the information and explanations given to us, the Company has not accepted any deposits or there are no amounts which have been deemed to be deposits within the meaning of sections 73 to 76 of the Act and the Companies (Acceptance of Deposits) Rules, 2014 (as amended). Accordingly, reporting under clause 3(iv) of the Order is not applicable to the Company.



(vi) The Central Government has not specified maintenance of cost records under sub-section (1) of section 148 of the Act, in respect of Company's products/ services / business activities. Accordingly, reporting under clause 3(vi) of the Order is not applicable.

(vii) (a) In our opinion and according to the information and explanations given to us, the Company is regular in depositing undisputed statutory dues including goods and services tax, provident fund, employees' state insurance, income-tax, sales-tax, service tax, duty of customs, duty of excise, value added tax, cess and other material statutory dues, as applicable, with the appropriate authorities. Further, no undisputed amounts payable in respect thereof were outstanding at the year-end for a period of more than six months from the date they became payable.

(b)

According to the information and explanations given to us, we report that there are no statutory dues referred in sub-clause (a) which have not been deposited with the appropriate authorities on account of any dispute except for the following:

Name of the statute	Nature of dues	Gross Amount (Rs.)	Amount paid under Protest (Rs.)	Period to which the amount relates	Forum where dispute is pending	Remarks, if any ¹
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(viii) According to the information and explanations given to us, we report that no transactions were surrendered or disclosed as income during the year in the tax assessments under the Income Tax Act, 1961 (43 of 1961) which have not been previously recorded in the books of accounts.

(ix) According to the information and explanations given to us, we report that the Company does not have any loans or other borrowings from any lender. Accordingly, reporting under clause 3(ix) of the Order is not applicable to the Company.

(x) (a) The Company has not raised any money by way of initial public offer or further public offer (including debt instruments), during the year. Accordingly, reporting under clause 3(x)(a) of the Order is not applicable to the Company.

(b) According to the information and explanations given to us and on the basis of our examination of the records of the Company, the Company has not made any preferential allotment or private placement of shares or (fully, partially or optionally) convertible debentures during the year. Accordingly, reporting under clause 3(x)(b) of the Order is not applicable to the Company.

(xi) (a) To the best of our knowledge and according to the information and explanations given to us, no fraud by the Company or no fraud on the Company has been noticed or reported during the period covered by our audit.

(b) According to the information and explanations given to us including the representation made to us by the management of the Company, no report under sub-section 12 of section 143 of the Act has been filed by the auditors in Form ADT-4 as prescribed under rule 13 of Companies (Audit and Auditors) Rules, 2014, with the Central Government for the period covered by our audit.

(c) According to the information and explanations given to us including the representation made to us by the management of the Company, there are no whistle-blower complaints received by the Company during the year.

(xii) The Company is not a Nidhi Company and the Nidhi Rules, 2014 are not applicable to it. Accordingly, reporting under clause 3(xii) of the Order is not applicable to the Company.



- (xiii) As per the information and explanation given to us and based on the examination of records of the company, all the transactions with the related parties are in compliance with sections 177 and 188 of companies act where ever applicable and the details have been disclosed in the financial statements, as required by the accounting standards.
- (xiv)
- (a) In our opinion and according to the information and explanations given to us, the Company has an internal audit system which is commensurate with the size and nature of its business as required under the provisions of section 138 of the Act.
- (b) We have considered the reports issued by the Internal Auditors of the Company till date for the period under audit.
- (xv) According to the information and explanation given to us, the Company has not entered into any non-cash transactions with its directors or persons connected with its directors and accordingly, reporting under clause 3(xv) of the Order with respect to compliance with the provisions of section 192 of the Act are not applicable to the Company.
- (xvi) The Company is not required to be registered under section 45-IA of the Reserve Bank of India Act, 1934. Accordingly, reporting under clauses 3(xvi)(a), (b) and (c) of the Order are not applicable to the Company, (d) Based on the information and explanations given to us and as represented by the management of the Company, the Group (as defined in Core Investment Companies (Reserve Bank) Directions, 2016) does not have any CIC.
- (xvii) The Company has not incurred any cash losses in the current financial year as well as the immediately preceding financial year.
- (xviii) There has been no resignation of the statutory auditors during the year. Accordingly, reporting under clause 3(xviii) of the Order is not applicable to the Company.
- (xix) According to the information and explanations given to us and on the basis of the financial ratios, ageing and expected dates of realisation of financial assets and payment of financial liabilities, other information in the standalone financial statements, our knowledge of the plans of the Board of Directors and management and based on our examination of the evidence supporting the assumptions , nothing has come to our attention, which causes us to believe that any material uncertainty exists as on the date of the audit report indicating that Company is not capable of meeting its liabilities existing at the date of balance sheet as and when they fall due within a period of one year from the balance sheet date. We, however, state that this is not an assurance as to the future viability of the company. We further state that our reporting is based on the facts up to the date of the audit report and we neither give any guarantee nor any assurance that all liabilities falling due within a period of one year from the balance sheet date, will get discharged by the company as and when they fall due.
- (xx) According to the information and explanations given to us, the Company does not have any unspent amounts towards Corporate Social Responsibility in respect of any ongoing or other than ongoing project as at the end of the financial year. Accordingly, reporting under clause 3(xx) of the Order is not applicable to the Company.



(xxi) The reporting under clause 3(xxi) of the Order is not applicable in respect of audit of standalone financial statements of the Company. Accordingly, no comment has been included in respect of said clause under this report.

For Ramanand & Associates
Chartered Accountants
FRN No. 11776W



Ramanand Gupta
Partner
Membership No.: 103975
UDIN: 25103975BMIFXN1907
Place: Mumbai
Date: 25/04/2025



Call 2 Connect India Private Limited
Balance sheet as at 31 March 2025
(Amount in ₹, unless otherwise stated)

	Note	As at 31 March 2025 ₹ in lakhs	As at 31 March 2024 ₹ in lakhs
ASSETS			
Non-current assets			
Property, plant and equipment	2	863.08	825.61
Right of use assets	2	1,551.51	835.33
Intangible assets	3	4.46	4.93
Investment	4	0.00	0.00
Financial assets			
Other non-current financial assets	5	233.55	139.86
Deferred tax assets (net)	6	262.58	-
Other non-current assets	6	13.37	31.80
		2,928.54	1,837.53
Current assets			
Financial assets			
Trade receivables	7	1,601.33	1,301.06
Cash and cash equivalents	8	673.89	275.57
Other bank balances	9	1.00	1.00
Other current financial assets	10	8.05	73.96
Current tax assets (net)	11	185.53	113.37
Other current assets	12	43.34	39.25
		2,513.14	1,804.21
Total assets		5,441.68	3,641.74
EQUITY AND LIABILITIES			
Equity			
Equity share capital	13	21.93	21.93
Other equity	14	760.30	313.39
		782.23	335.32
Liabilities			
Non-current liabilities			
Lease liability	36	1,220.77	674.88
Provisions	15	53.10	17.87
		1,273.87	692.75
Current liabilities			
Financial liabilities			
Borrowings	16	1,897.65	1,645.45
Lease liability	36	432.31	217.67
Trade payables	17		
-Total outstanding dues of msme		43.92	10.32
-Total outstanding dues of creditors other than msme		319.45	248.88
Other current financial liabilities	18	455.03	340.74
Provisions	19	9.93	2.97
Other current liabilities	20	227.30	147.64
		3,385.59	2,613.67
Total equity and liabilities		5,441.68	3,641.74
Material accounting policies and other explanatory information		1-42	

This is the Balance Sheet referred to in our report of even date

For Ramanand & Associates
Chartered Accountants
Firm Registration No.: 117776W

Ramanand R Gupta
Partner
Membership No.: 103975

UDIN: 25103975BMIFXN1907
Place: Mumbai
Date: 25/04/2025



For and on behalf of the Board of Directors of
Call 2 Connect India Private Limited

Sandipkumar Gupta
Director
(DIN No. 01272932)

Rajeshwar Singh Gill
Director
(DIN No. 10880837)



Call 2 Connect India Private Limited
Statement of Profit and Loss for the period ended 31 March 2025
(Amount in ₹, unless otherwise stated)

	Note	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
I. Revenue from operations	21	7,075.36	5,264.62
II. Other Income	22	55.10	34.03
III. Total Revenue (I + II)		<u>7,130.46</u>	<u>5,298.65</u>
IV. Expenses			
Purchases of short messaging services	23	1.87	1.47
Employee benefit expenses	24	4,989.58	3,275.32
Finance costs	25	284.28	228.52
Depreciation and amortisation expenses	26	634.41	456.21
Other expenses	27	1,034.02	823.60
Total expenses		<u>6,944.16</u>	<u>4,785.12</u>
V. Profit Before Exceptional Items and Tax		<u>186.30</u>	<u>513.53</u>
VI. Exceptional Items		-	166.13
VII. Profit Before Tax after Exceptional Items		<u>186.30</u>	<u>347.40</u>
VIII. Tax expense	28		
Tax adjustment in the respect of earlier years		-	36.16
Deferred tax		(254.96)	-
Total Tax expenses		<u>(254.96)</u>	<u>36.16</u>
IX. Net profit / (loss) after tax (V-VI)		<u>441.26</u>	<u>311.24</u>
X. Other Comprehensive income / (loss)			
Items that will not be reclassified to profit or loss			
Measurements of defined employee benefit plans		(30.26)	8.34
Income tax relating to above items		7.62	-
Total other comprehensive income / (loss)		<u>(22.64)</u>	<u>8.34</u>
XI. Total comprehensive income / (loss) for the period		<u>418.62</u>	<u>319.58</u>
Earnings / (loss) per equity share:			
Basic and diluted (in Rs.)		220.63	155.62
Face value per share (in Rs.)		10.00	10.00

Material accounting policies and other explanatory information

1-42

This is the Balance Sheet referred to in our report of even date

For Ramanand & Associates
Chartered Accountants
Firm Registration No.: 117776W


Ramanand R Gupta
Partner
Membership No.: 103975



UDIN : 25103975BMIFXN1907
Place : Mumbai
Date : 25/04/2025

For and on behalf of the Board of Directors of
Call 2 Connect India Private Limited


Sandipkumar Gupta
Director
(DIN No. 01272932)


Rajeshwar Singh Gill
Director
(DIN No. 10880837)



Call 2 Connect India Private Limited
Cash flow statement for the period ended 31 March 2025
(Amount in ₹, unless otherwise stated)

	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
A. CASH FLOW FROM OPERATING ACTIVITIES		
Profit / (loss) before tax	186.30	347.40
Adjustments for :		
Financial asset measured at amortised cost	(17.29)	(10.70)
Depreciation and amortisation expense	634.41	456.21
Interest expenses	284.28	228.52
Interest income	(7.89)	(13.40)
Provision for gratuity	12.08	8.89
Advances and trade payable written off	(28.71)	(8.79)
Bad debts & provision for doubtful debt	7.73	7.52
Esop expenses	28.29	(415.44)
Operating profit before working capital changes	1,099.20	600.15
Adjustments for working capital:		
(Increase)/Decrease in trade and other Receivables	(307.99)	57.93
Increase/(Decrease) in trade payables	132.88	3.42
(Increase)/Decrease in other current financial assets	65.91	(66.44)
(Increase)/Decrease in other non current financial assets	(93.70)	(48.70)
(Increase)/Decrease in other current financial liabilities	114.30	87.65
(Increase)/Decrease in other current assets	(76.23)	(86.37)
(Increase)/Decrease in other current liabilities, provisions	79.66	36.29
(Increase)/Decrease in other non current liabilities, provisions	545.89	(217.67)
(Increase)/Decrease in lease liabilities,	214.65	21.84
(Increase)/Decrease in other non current assets	-	219.71
Provision paid - gratuity	(0.16)	(21.11)
Cash generated from operating activities	1,774.40	586.71
Direct taxes paid (net)	-	(36.16)
Net cash generated from operating activities	1,774.40	550.55
B. CASH FLOW FROM INVESTING ACTIVITIES		
Purchase of property, plant and equipment	(1,369.17)	(85.68)
Investment in other companies	-	0.26
Financial assets measured at amortised cost	17.29	10.76
Interest received	7.89	13.40
Net cash generated from / (used in) investing activities	(1,343.99)	(61.26)
C. CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds of current borrowings	252.20	(132.85)
Interest expenses	(284.28)	(228.52)
Net cash generated from / (used in) financing activities	(32.08)	(361.37)
Net increase / (decrease) in cash and cash equivalents	398.33	127.92
Opening balance of cash and cash equivalents	276.56	148.64
Closing balance of cash and cash equivalents (A+B+C)	674.89	276.56
Components of cash and cash equivalents:		
Balances with banks in current accounts	673.61	275.32
Other bank balance	1.00	1.00
Cash on hand	0.28	0.25
Cash and cash equivalents as per financial statements	674.89	276.56

Notes:

The above Cash Flow Statement has been prepared under "Indirect Method" as set out in Indian Accounting Standard - 7 on "Cash Flow Statements" notified under Section 133 to the Companies Act, 2013.

For Ramanand & Associates
Chartered Accountants
Firm Registration No.: 117776W

Ramanand R Gupta
Partner
Membership No.: 103975

UDIN : 25103975 BMIFXN1907
Place : Mumbai
Date : 25/04/2025



For and on behalf of the Board of Directors of
Call 2 Connect India Private Limited

Sandeep Kumar Gupta
Director
(DIN No. 01272932)

Rajeshwar Singh Gill
Director
(DIN No. 10880837)




Call 2 Connect India Private Limited
Statement of Changes in Equity as at 31 March 2025
(Amount in ₹, except for share data, and if otherwise stated)

Equity share capital	₹ in lakhs	
	Number of shares	Amount
Balance as at 1 April 2023	2,19,300	21.93
Changes during the year	-	-
Balance as at 31 March 2024	2,19,300	21.93
Changes during the period	-	-
Balance as at 31 March 2025	2,19,300	21.93

Other equity	₹ in lakhs			
	Securities premium	Retained earnings	ESOP o/s reserve	Total other equity
Balance as at 1 April 2023	2,183.10	(2,410.12)	636.28	409.26
Profit for the year	-	311.23	-	311.23
ESOP expense reserve	-	-	(415.44)	(415.44)
Other comprehensive income for the year	-	8.34	-	8.34
Balance as at 31 March 2024	2,183.10	(2,090.55)	220.84	313.39
Profit for the period	-	441.26	-	441.26
ESOP expense reserve	-	-	28.29	28.29
Other comprehensive income for the year	-	(22.64)	-	(22.64)
Balance as at 31 March 2025	2,183.10	(1,671.94)	249.13	760.30

This is the statement of changes in equity referred to in our report of even date.


For Ramanand & Associates
Chartered Accountants
Firm Registration No.: 117776W



Ramanand R Gupta
Partner
Membership No.:103975



UDIN : 25103975BMIFXN1907
Place : Mumbai
Date : 25/04/2025

For and on behalf of the Board of Directors of
Call 2 Connect India Private Limited


Sandipkumar Gupta
Director
(DIN No. 01272932)


Rajeshwar Singh Gill
Director
(DIN No. 10880837)



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

Note 1:

(a) Corporate information

Call 2 Connect India Private Limited, was incorporated on June 03, 2003. The Company is engaged in providing sophisticated solutions supported with cutting-edge technology and robust infrastructure, our product streams are segmented into five different domains:

1. BPO [Management, Infrastructure, Operation, Execution and Delivery]
2. Call Centre [Management, Infrastructure, Operation and Execution].
3. Technology Services [Project Management, Business Solution, Facility Management and System Integration]
4. Consultancy [Management and Operations]
5. Call Centre [Training & Placement]

(b) Material accounting policies

(i) Statement of compliance

In accordance with the notification issued by the Ministry of corporate affairs, the company has adopted Indian Accounting standards (refer to as "Ind AS") notified under the Companies (Indian Accounting Standards) Rules, 2015 w.e.f. 01 April 2017.

(ii) Basis of Preparation

The financial statements have been prepared to comply in all material aspects with the Indian Accounting Standards (Ind AS) notified under Section 133 of Companies Act, 2013 (the Act) read with Companies (Indian Accounting Standards Rules, 2015 and other relevant provisions of the Companies Act, 2013 and rules framed thereunder.

Effective April 1, 2017, the Company has adopted all the Ind AS standards and adoption was carried out in accordance with Ind AS 101, 'First Time Adoption of Indian Accounting Standards' with effect from April 1, 2016 as transition date. The transition was carried out from the Indian Accounting Principles generally accepted in India and prescribed under Section 133 of the Act read with Rule 7 of the Companies (Accounts) Rules, 2014, which was the previous GAAP.

The financial Statements have been prepared under the historical cost convention and on accrual basis, except for certain financial assets and liabilities measured at fair value as required by relevant Ind AS.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the company takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date.

Current and non-current classification: Assets and liabilities are classified as current if it is expected to realise or settle within 12 months after the balance sheet date. Deferred tax assets and liabilities are classified as non-current assets and liabilities.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

(iii) Critical estimates and judgements

The preparation of Financial Statements in conformity with Ind AS which requires management to make estimates, assumptions and exercise judgement in applying the accounting policies that affect the reported amount of assets, liabilities and disclosure of contingent liabilities at the date of financial statements and the reported amounts of income and expenses during the year.

The Management believes that these estimates are prudent and reasonable and are based upon the Management's best knowledge of current events and actions. Actual results could differ from these estimates and differences between actual results and estimates are recognised in the periods in which the results are known or materialised.

This note provides an overview of the areas that involved a higher degree of judgement or complexity, and of items which are more likely to be materially adjusted due to estimates and assumptions turning out to be different than those originally assessed.

(iv) Revenue recognition

Effective April 1, 2018, the Company has adopted Indian Accounting Standard 115 (IND AS 115) - 'Revenue from contracts with customers' using the cumulative catch-up transition method, applied to contracts that were not completed as on April 1, 2018. The new standard is based on the principle that revenue is recognised when control of goods or services is transferred to the customer and provides a single, principles based five-step model to be applied to all sales contracts. It replaces the separate models for goods, services and construction contracts under previous standards (Indian Accounting Standard 11 and Indian Accounting Standard 18) which was based on the concept of transfer of risks and rewards. It also provides further guidance on the measurement of sales on contracts which have discounts and rebates by applying variable consideration principles.

In accordance with the cumulative catch-up transition method, the comparatives have not been retrospectively adjusted. The effect on adoption of IND AS 115 was immaterial on the financial statements.

Revenue is measured at the fair value of consideration received or receivable. Revenue is recognised only when it can be reliably measured and it is probable that the economic benefits will flow to the Company. Amount disclosed as revenue are reported net of discounts and applicable taxes which are collected on behalf of the government.

(i) Amounts received or billed in advance for services to be performed in future are recorded as advances from customers / advance billing and unearned income.

(ii) Interest income for all debt instruments is recognised using the effective interest rate method. The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the gross carrying amount of a financial asset. When calculating the effective interest rate, the company estimates the expected cash flows by considering all the contractual terms of the financial instrument (for example, prepayment, extension, call and similar options) but does not consider the expected credit losses.

(iii) Effective April 1, 2018, the Company has adopted Indian Accounting Standard 115 (IND AS 115) - 'Revenue from contracts with customers' using the cumulative catch-up transition method, applied to contracts



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

that were not completed as on April 1, 2018. The new standard is based on the principle that revenue is recognised when control of goods or services is transferred to the customer and provides a single, principles based five-step model to be applied to all sales contracts. It replaces the separate models for goods, services and construction contracts under previous standards (Indian Accounting Standard 11 and Indian Accounting Standard 18) which was based on the concept of transfer of risks and rewards. It also provides further guidance on the measurement of sales on contracts which have discounts and rebates by applying variable consideration principles.

In accordance with the cumulative catch-up transition method, the comparatives have not been retrospectively adjusted. The effect on adoption of IND AS 115 was immaterial on the financial statements

(v) Leases

Operating lease

Leases where the lessor effectively retains substantially all risks and benefits incidental to ownership of the asset are classified as Operating lease.

Company as a lessee

Operating lease payments (net of any incentive received from the lessor) are recognised as an expense in the Statement of Profit and Loss on a straight line basis over the lease term unless the payments are structured to increase in line with general inflation to compensate for the lessor's expected inflationary cost.

(vi) Foreign currency

The functional currency of the company is Indian rupee.

Transactions in foreign currency are recorded at exchange rate prevailing on the date of transaction. Foreign currency denominated monetary assets and liabilities are translated at the exchange rate prevailing on the Balance sheet date and exchange gain or loss arising on settlement and restatement are recognised in the Statement of Profit and Loss.

Non-monetary assets and liabilities that are measured in terms of historical cost in foreign currencies are not retranslated.

(vii) Income taxes

Income tax expense comprises Current tax expenses and net change in the deferred tax assets or liabilities during the year. Current and deferred taxes are recognised in the Statement of profit and loss, except when they relate to item that are recognised in Other comprehensive income or directly in Equity, in which case, the current and deferred tax are also recognised in Other comprehensive income or directly in Equity respectively.

Current Income taxes

The current income tax includes income taxes payable by the company computed in accordance with the tax laws applicable in the jurisdiction in which the company operates. Advance taxes and provision for current income tax are presented in the Balance sheet after offsetting the advance tax paid and income tax provision arising in the same jurisdiction and where the relevant tax paying units intends to settle the asset and liability on a net basis.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

Deferred income taxes

Deferred income tax is recognised using Balance sheet approach. Deferred income tax assets and liabilities are recognised for deductible and taxable temporary differences arising between the tax base of an assets and liabilities and their carrying amount, except when the deferred income tax arises from the initial recognition of an asset or liability in a transaction that is not a business combination and affects neither accounting nor taxable profit or loss at the time of recognition.

Deferred tax asset are recognised to the extent that taxable profit will be available against which the deductible temporary differences and the carry forward of unused tax credits and unused tax losses can be utilised.

The carrying amount of deferred tax assets are reviewed at each reporting date and reduced to the extent that it is no longer probable sufficient taxable profit will be available to allow or part of deferred income tax assets to be utilised. At each reporting date, the group re-assesses unrecognized deferred tax assets. It recognizes unrecognized deferred tax asset to the extent that it has become reasonably certain, as the case may be, that sufficient future taxable income will be available against which such deferred tax assets can be realized.

Deferred tax assets and liabilities are measured using substantively enacted tax rates expected to apply to taxable income in the years in which the temporary differences are expected to be received or settled.

(viii) Financial instruments

Financial assets and liabilities are recognised when the company becomes a party to the contractual provisions of the instrument. Financial assets and liabilities are initially measured at fair value. Transaction costs that are directly attributable to the acquisition or issue of financial assets and financial liabilities (other than financial assets and financial liabilities at fair value through profit or loss) are added to or deducted from the fair value measured on initial recognition of financial assets or financial liability.

(I) Financial assets

Classification

The company classifies its financial assets in the following measurement categories:

- those to be measured subsequently at fair value (either through other comprehensive income, or through profit or loss), and those measured at amortised cost.

The classification depends on the entity's business model for managing the financial assets and the contractual terms of the cash flows.

For assets measured at fair value, gains and losses will either be recorded in profit or loss or other comprehensive income. For investments in debt instruments, this will depend on the business model in which the investment is held. For investments in equity instruments, this will depend on whether the company has made an irrevocable election at the time of initial recognition to account for the equity investment at fair value through other comprehensive income.

The company reclassifies debt investments when and only when its business model for managing those assets changes.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

Initial measurement

At initial recognition, the company measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition of the financial asset. Transaction costs of financial assets carried at fair value through profit or loss are expensed in profit or loss.

Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

Subsequent measurement of debt instruments

Subsequent measurement of debt instruments depends on the company's business model for managing the asset and the cash flow characteristics of the asset. There are three measurement categories into which the company classifies its debt instruments:

- **Amortised cost:** Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortised cost. A gain or loss on a debt investment that is subsequently measured at amortised cost and is not part of a hedging relationship is recognised in profit or loss when the asset is derecognised or impaired. Interest income from these financial assets is included in finance income using the effective interest rate method.
- **Fair value through other comprehensive income (FVOCI):** Assets that are held for collection of contractual cash flows and for selling the financial assets, where the assets' cash flows represent solely payments of principal and interest, are measured at fair value through other comprehensive income (FVOCI). Movements in the carrying amount are taken through OCI, except for the recognition of impairment gains or losses, interest revenue and foreign exchange gains and losses which are recognised in profit and loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and recognised in other gains/ (losses). Interest income from these financial assets is included in other income using the effective interest rate method.
- **Fair value through profit or loss:** Assets that do not meet the criteria for amortised cost or FVOCI are measured at fair value through profit or loss. A gain or loss on a debt investment that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss and presented net in the statement of profit and loss within other gains/(losses) in the period in which it arises. Interest income from these financial assets is included in other income.

De-recognition of financial assets

A financial asset is de-recognised only when

- The company has transferred the rights to receive cash flows from the financial asset or
- retains the contractual rights to receive the cash flows of the financial asset, but assumes a contractual obligation to pay the cash flows to one or more recipients.

Cash and cash equivalents

Cash and cash equivalents for the purpose of the cash flow statement comprise of the cash on hand and at bank. Cash and cash equivalents consists of balances with banks which are unrestricted for withdrawal and usage.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

(II) Financial liabilities

Borrowings and other financial liabilities are initially recognised at fair value (net of transaction costs incurred). Difference between the fair value and the transaction proceeds on initial is recognised as an asset / liability based on the underlying reason for the difference.

Subsequently all financial liabilities are measured at amortised cost using the effective interest rate method

Borrowings are removed from the balance sheet when the obligation specified in the contract is discharged, cancelled or expired. The difference between the carrying amount of a financial liability that has been extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss. The gain / loss is recognised in other equity in case of transaction with shareholders.

(ix) Property plant and equipment

Property, plant and equipment are stated at cost less accumulated depreciation and accumulated impairment losses, if any. Cost includes inward freight, net of GST credit, taxes and expenses incidental to acquisition and installation, up to the point the asset is ready for its intended use.

On transition to Ind AS, the company has elected to continue with the carrying value of all of its property, plant and equipment recognised as at 1 April 2016 measured as per the previous GAAP and use that carrying value as the deemed cost of the property, plant and equipment.

(x) Intangible Assets

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less accumulated amortisation and accumulated impairment losses, if any.

On transition to Ind AS, the company has elected to continue with the carrying value of all of its intangible assets recognised as at 1 April 2016 measured as per the previous GAAP and use that carrying value as the deemed cost of the intangible assets.

(xi) Depreciation/Amortisation

Depreciation/Amortisation on Property, plant and equipment/Intangible assets is provided to the extent of depreciable amount on straight line method over the useful lives of assets as determined by the management which is in line with the Part-C of Schedule II of the Companies Act, 2013 with residual value of 5%, except servers and network (part of Computers).

Servers and networks are depreciated over a period of five years, based on internal assessment and technical evaluation carried out by the management, and which represents the period over which they expect to use these assets.

Depreciation is calculated pro-rata from/to the date of addition/deletion.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

(xii) Impairment of asset

Non-financial assets

The carrying amount of the non-financial assets are reviewed at each Balance Sheet date if there is any indication of impairment based on internal /external factors. An impairment loss is recognised whenever the carrying amount of an asset or a cash generating unit exceeds its recoverable amount. The recoverable amount of the assets (or where applicable, that of the cash generating unit to which the asset belongs) is estimated as the higher of its net selling price and its value in use. Impairment loss is recognised in the statement of profit and loss.

After impairment, depreciation / amortisation is provided on the revised carrying amount of the asset over its remaining useful life.

A previously recognised impairment loss is increased or reversed depending on changes in circumstances. However, the carrying value after reversal is not increased beyond the carrying value that would have prevailed by charging usual depreciation / amortisation if there were no impairment.

(xiii) Employee Benefits

All short term employee benefits are accounted on undiscounted basis during the accounting period based on services rendered by employees and recognised as expenses in the Statement of Profit and Loss.

The Company's liability towards gratuity, being defined benefit plan is provided based on the Payment of Gratuity Act, 1972, covering eligible employees. Liabilities with regard to the Gratuity Scheme are determined by the Company itself. Gratuity liability is not funded and the payments are made to the employees directly when they leave the organisation post completion of 5 years of work or at the time of retirement (with minimum 5 years of service), whichever is earlier.

Accumulated compensated absences, which are expected to be availed or encashed within 12 months from the end of the year are treated as short term employee benefits.

(xiv) Provisions, contingent liabilities and contingent assets

A provision is recognised when the Company has a present obligation as a result of past events and it is probable that an outflow of resources will be required to settle the obligation, in respect of which a reliable estimate can be made. Provisions are not discounted to their present value and are determined based on management estimate of the amount required to settle the obligation at the Balance Sheet date. These are reviewed at each Balance Sheet date and adjusted to reflect the current management estimates.

Contingent liabilities are disclosed in respect of possible obligations that arise from past events, whose existence would be confirmed by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Company.

Contingent assets are not recognised in the financial statements. However, it is disclosed only when an inflow of economic benefits is probable.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended March 31, 2025

(xv) Earnings per share

Basic earnings per share are computed by dividing net profit after tax (excluding other comprehensive income) by the weighted average number of equity shares outstanding during the year.

Diluted earnings per share is computed by dividing net profit after tax (excluding other comprehensive income as adjusted for interest and other charges to expense or income) relating to the dilutive potential equity shares, by the weighted average number of shares considered for deriving basic earnings per share and the weighted average number of equity shares which could have been issued on conversion of all dilutive potential equity shares. Potential equity shares are deemed to be dilutive only if their conversion to equity shares would decrease the net profit per share.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

2 Property, plant and equipment

₹ in lakhs

Particulars	Furniture & Fixtures	Office Equipment's	Office Computers	Building	Total	Right to Use
Gross block						
Balance as at 01 April 2023	881.15	556.94	809.01	-	2,247.10	2,038.15
Additions	4.61	5.90	42.19	-	52.70	14.53
Disposals/Adjustments	-	-	-	-	-	-
Balance as at 31 March 2024	885.76	562.84	851.20	-	2,299.80	2,052.68
Additions	51.91	44.45	91.31	72.17	259.84	1,127.37
Disposals/Adjustments	-	-	-	-	-	-
Balance as at 31 March 2025	937.68	607.29	942.51	72.17	2,559.64	3,180.05
Accumulated depreciation						
Balance as at 01 April 2023	286.63	396.65	592.92	-	1,276.20	959.91
Depreciation charge	72.93	40.55	84.50	-	197.99	257.44
Disposals/Adjustments	-	-	-	-	-	-
Balance as at 31 March 2024	359.57	437.20	677.42	-	1,474.19	1,217.35
Depreciation charge	75.61	38.95	106.93	0.87	222.36	411.19
Disposals/Adjustments	-	-	-	-	-	-
Balance as at 31 March 2025	435.18	476.15	784.35	0.87	1,696.55	1,628.53
Net block						
Balance as at 31 March 2024	526.20	125.64	173.78	-	825.61	835.33
Balance as at 31 March 2025	502.50	131.14	158.16	71.30	863.08	1,551.51

3 Intangible assets

Particulars	Software	Total
Gross block		
Balance as at 01 April 2023	121.04	121.04
Additions	0.65	0.65
Disposals/Adjustments	-	-
Balance as at 31 March 2024	121.69	121.69
Additions	0.39	0.39
Disposals/Adjustments	-	-
Balance as at 31 March 2025	122.08	122.08
Accumulated amortisation		
Balance as at 01 April 2023	115.97	115.97
Amortisation charge	0.78	0.78
Disposals/Adjustments	-	-
Balance as at 31 March 2024	116.75	116.75
Amortisation charge	0.86	0.86
Disposals/Adjustments	-	-
Balance as at 31 March 2025	117.61	117.61
Net block		
Balance as at 31 March 2024	4.93	4.93
Balance as at 31 March 2025	4.46	4.46



Call 2 Connect India Private Limited
Material accounting policies and other explanatory information as at 31 March 2025
(Amount in ₹, except for share data, and if otherwise stated)

	As at 31 March 2025 ₹ in lakhs	As at 31 March 2024 ₹ in lakhs
4 Non-current investment		
Route Connect India Pvt Ltd	0.00	0.00
31 March 2024: 1 shares of Rs. 10 each		
	<u>0.00</u>	<u>0.00</u>
5 Other non-current financial assets		
Deposits	233.55	139.86
	<u>233.55</u>	<u>139.86</u>
6 Deferred tax assets		
Deferred tax assets on account of:		
Depreciation	26.35	-
Provision for gratuity	15.86	-
Difference in book value and tax value of ROU assets and lease liabilities	25.56	-
Provision for doubtful debts	13.93	-
Carry forward losses	180.87	-
	<u>262.58</u>	<u>-</u>
6 Other non-current assets		
Capital advance	13.37	31.80
	<u>13.37</u>	<u>31.80</u>
7 Trade receivables		
Unsecured, considered good	990.89	798.19
Unsecured, considered doubtful	55.37	46.59
Unbilled revenue	610.43	502.87
Less: Provision for doubtful debts	(55.37)	(46.59)
	<u>1,601.33</u>	<u>1,301.06</u>

Trade receivables Ageing Schedule#
As at 31 March 2025

	Outstanding for following periods from due date of payment					Total
	Less than 6 Months	6 months - 1 years	1-2 years	2-3 years	More than 3 years	
Undisputed trade receivables-considered good	1,438.75	47.78	121.50	2.75	0.16	1,610.94
Undisputed trade receivables-credit impaired	-	-	-	-	45.76	45.76
Disputed trade receivables-credit impaired	(0.29)	(0.96)	(7.93)	(0.27)	(45.92)	(55.37)
Total	<u>1,438.46</u>	<u>46.82</u>	<u>113.57</u>	<u>2.47</u>	<u>0.00</u>	<u>1,601.33</u>

As at 31 March 2024

	Outstanding for following periods from due date of payment					Total
	Less than 6 Months	6 months - 1 years	1-2 years	2-3 years	More than 3 years	
Undisputed trade receivables-considered good	1,142.77	124.08	26.21	-	8.00	1,301.05
Undisputed trade receivables-credit impaired	-	-	0.67	0.00	45.92	46.59
Disputed trade receivables-credit impaired	-	-	(0.67)	(0.00)	(45.92)	(46.59)
Total	<u>1,142.77</u>	<u>124.08</u>	<u>26.21</u>	<u>(0.00)</u>	<u>8.00</u>	<u>1,301.05</u>



Call 2 Connect India Private Limited
Material accounting policies and other explanatory information as at 31 March 2025
(Amount in ₹, except for share data, and if otherwise stated)

	As at 31 March 2025 ₹ in lakhs	As at 31 March 2024 ₹ in lakhs
8 Cash and cash equivalents		
Balances with bank in current accounts	22.71	268.54
- in deposit accounts with maturity upto 3 months	650.90	6.78
Cash on hand	0.28	0.25
	673.89	275.57
9 Other bank balances		
Deposits with maturity of more than 3 months but less than 12 months	1.00	1.00
	1.00	1.00
10 Other current financial assets		
Deposits	0.12	60.00
Advances to employees	2.19	1.82
Advance to suppliers	5.54	11.24
Interest accrued	0.20	0.90
	8.05	73.96
11 Current tax assets (net)		
Tax assets	185.53	113.37
	185.53	113.37
12 Other current assets		
Capital Advances		
<u>Advances other than capital advances</u>		
Balances with revenue authorities	34.21	31.91
Prepaid expenses	9.13	7.34
	43.34	39.25



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

	As at 31 March 2025 ₹ in lakhs	As at 31 March 2024 ₹ in lakhs
13 Equity share capital		
Authorised capital		
500,000 (31 March 2024: 500,000) equity shares of Rs.10 each	50.00	50.00
Issued, subscribed and fully paid up		
2,19,300 (31 March 2024: 2,19,300) equity shares of Rs.10 each	21.93	21.93
	21.93	21.93

(a) Reconciliation of equity shares outstanding at the beginning and at the end of the reporting period

	As at 31 March 2025		As at 31 March 2024	
	Number	Amount ₹ in lakhs	Number	Amount ₹ in lakhs
Balance at the beginning of the year	2,19,300	21.93	2,19,300	21.93
Add: Issued during the year	-	-	-	-
Balance at the end of the year	2,19,300	21.93	2,19,300	21.93

(b) Shares held by Promoters at the end of the year

As at 31 March 2025

Name of promoter	No. of shares at the beginning of the year	Change during the year	No. of shares at the end of the year	% of Total shares	% changes during the year
Route Mobile Limited	2,19,300	-	2,19,300	100.00%	-
Total	2,19,300	-	2,19,300	100.00%	-

As at 31 March 2024

Name of promoter	No. of shares at the beginning of the year	Change during the year	No. of shares at the end of the year	% of Total shares	% changes during the year
Route Mobile Limited	2,19,300	-	2,19,300	100.00%	-
Total	2,19,300	-	2,19,300	100.00%	-

(c) Shareholders holding more than 5% of the shares

	As at 31 March 2025		As at 31 March 2024	
	Number of shares	% of holding	Number of shares	% of holding
M/s. Route Mobile Limited	2,19,300	100%	2,19,300	100%
	2,19,300	100%	2,19,300	100%

(c) Rights, preferences and restrictions attached to equity shares

The Company has one class of equity shares having a par value of Rs.10 each. Each holder of equity shares is entitled to one vote per share. The dividend proposed by the Board of Directors is subject to the approval of the shareholders in the ensuing Annual General Meeting. In the event of liquidation of the Company, the holders of equity shares will be entitled to receive any of the remaining assets of the Company after distribution of all preferential amounts and the distribution will be in proportion to the number of equity shares held in the Company.



Call 2 Connect India Private Limited
Material accounting policies and other explanatory information as at 31 March 2025
(Amount in ₹, except for share data, and if otherwise stated)

14 Other equity	As at	As at
	31 March 2025	31 March 2024
	₹ in lakhs	₹ in lakhs
Securities premium	2,183.10	2,183.10
Surplus in the statement of profit and loss	(1,671.94)	(2,090.55)
ESOP o/s reserve	249.14	220.84
	760.30	313.39
Other equity		
Securities premium		
Balance at the beginning of the year	2,183.10	2,183.10
Additions during the year	-	-
Balance at the end of the year	2,183.10	2,183.10
Surplus in the statement of profit and loss		
Balance at the beginning of the year	(2,090.55)	(2,410.12)
Add: Profit for the year	441.26	311.23
Add: Other comprehensive income for the year	(22.64)	8.34
Balance at the end of the year	(1,671.94)	(2,090.55)
ESOP o/s reserve		
Balance at the beginning of the year	220.84	636.28
Additions during the year	28.29	(415.44)
Balance at the end of the year	249.14	220.84
Other equity	760.30	313.39

Nature and purpose of reserves

(i) Securities premium

Securities premium is used to record the premium on issue of shares. The reserve is utilised in accordance with the provisions of the Companies Act, 2013.

(ii) Surplus in the statement of profit and loss

Retained earnings pertain to the accumulated earnings / (losses) made by the company over the years.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025
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	As at 31 March 2025 ₹ in lakhs	As at 31 March 2024 ₹ in lakhs
15 Non-current provision		
Provision for employee benefits		
Provision for gratuity (refer note 33)	53.10	17.87
	<u>53.10</u>	<u>17.87</u>

16 Current Borrowings#		
Unsecured		
Loan from related parties	1,897.65	1,645.45
	<u>1,897.65</u>	<u>1,645.45</u>
#Payable on demand		
*Secured by hypothecation of book debts of the company		

Note: Net debt reconciliation

	₹ in lakhs
Particulars	Current borrowings
Balance as at 01 April 2024	1,645.45
Cash flows (net)	252.20
Balance as at 31 March 2025	<u>1,897.65</u>

17 Trade payables		
Dues of micro and small enterprises	43.92	10.32
Dues of creditors other than micro and small enterprises	319.45	248.88
	<u>363.37</u>	<u>259.20</u>

* The Company has identified Micro and Small Enterprises on the basis of information available. Details of dues to micro and small enterprises as per the provisions of Micro, Small and Medium Enterprises Development Act, 2006 (MSMED Act, 2006) are:

The principal amount and the interest due thereon remaining unpaid to any supplier as at the end of each accounting year		
- Principal amount	363.37	259.20
- interest thereon, included in finance cost	-	-
The amount of interest paid by the buyer in terms of section 16 of the MSMED Act, 2006, along with the amounts of the payment made to the supplier beyond the appointed day during each accounting year;	-	-
The amount of interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the year) but without adding the interest specified under MSMED Act, 2006;	-	-
The amount of interest accrued and remaining unpaid at the end of each accounting year; and	-	-
The amount of further interest remaining due and payable even in the succeeding years, until such date when the interest dues as above are actually paid to the small enterprise for the purpose of disallowance as a deductible expenditure.	-	-

The information in the above mentioned table is compiled by the management on the basis of response received from vendors as to their classification as micro or small enterprise.

**Ageing of Trade Payable :
As at 31 March 2025**

Particulars	Less than 1 year	1-2 years	2-3 years	More than 3 years	Total
(i) MSME	43.92	-	-	-	43.92
(ii) Others	319.39	0.05	-	-	319.45
(iii) Disputed dues MSME	-	-	-	-	-
(iv) Disputed dues others	-	-	-	-	-
	<u>363.31</u>	<u>0.05</u>	<u>-</u>	<u>-</u>	<u>363.37</u>

As at 31 March 2024

Particulars	Less than 1 year	1-2 years	2-3 years	More than 3 years	Total
(i) MSME	10.32	-	-	-	10.32
(ii) Others	247.96	0.47	0.45	-	248.88
(iii) Disputed dues MSME	-	-	-	-	-
(iv) Disputed dues others	-	-	-	-	-
	<u>258.28</u>	<u>0.47</u>	<u>0.45</u>	<u>-</u>	<u>259.20</u>

18 Other current financial liabilities		
Dues to employees	455.03	340.74
	<u>455.03</u>	<u>340.74</u>

19 Current provision		
Provision for employee benefits		
Provision for gratuity (refer note 3-4)	9.93	2.97
	<u>9.93</u>	<u>2.97</u>

20 Other current liabilities		
Statutory dues	224.20	145.02
Advance from customer	3.10	2.62
	<u>227.30</u>	<u>147.64</u>



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the period ended 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
21 Revenue from operations		
Income from call center business		
- Domestic	7,047.47	5,262.75
- International	25.59	-
SMS Services	2.30	1.87
	7,075.36	5,264.62
22 Other income		
Interest income on:		
- Fixed deposits	3.10	0.90
- financial assets measured at amortised cost	17.29	10.76
- Income Tax Refund	4.79	12.51
Liability no longer required, written back	28.71	8.79
Gain on investment sale	-	0.47
Miscellaneous income	1.21	0.60
	55.10	34.03
23 Purchases of short messaging services		
Purchases of short messaging services - Local	1.87	1.47
	1.87	1.47
24 Employee benefit expenses		
Salary, wages and bonus:		
- Payroll	2,743.96	1,806.10
- Outsource	2,131.23	1,850.19
- Stipend	17.18	-
Contribution to provident fund and other funds (Refer note 34(I))	48.66	7.99
ESOP expenses	28.29	(415.44)
Staff welfare expenses	20.26	26.48
	4,989.58	3,275.32
25 Finance costs		
Interest expenses	130.22	125.73
Interest on short term lease	152.88	102.80
Other interest	1.18	-
	284.28	228.52
26 Depreciation and amortisation expense		
Depreciation on property, plant and equipment	222.36	197.99
Depreciation on ROU	411.19	257.44
Amortisation on intangible assets	0.86	0.78
	634.41	456.21



Call 2 Connect India Private Limited**Material accounting policies and other explanatory information for the period ended 31 March 2025**
(Amount in ₹, except for share data, and if otherwise stated)

	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
27 Other expenses		
Advertisement	-	0.26
Bank charges	0.21	0.09
Rent	51.75	35.06
Power and fuel	258.08	186.61
Legal and professional fees	158.22	78.61
Repairs and maintenance	70.90	67.98
Telephone expenses	89.55	87.29
Internet Charges	52.32	51.36
Business promotion	1.50	1.56
Printing and stationery	8.00	7.18
Postage and courier	0.23	0.33
Travel and conveyance	6.97	9.17
Rates and taxes	10.31	12.56
Hire Charges	1.26	0.13
Insurance Charges	-	0.77
Remuneration to auditor (refer note below)	3.00	3.00
Commission & Brokerage	6.65	-
Bad debts	7.73	7.52
Tender fees	-	0.59
Office expenses	246.59	228.82
Provision for doubtful Debts	8.77	-
Security Charges	34.06	25.86
Client expenses (reimbursable)	17.92	18.87
Miscellaneous expenses	0.00	(0.00)
	1,034.02	823.60
Note:		
Auditor's remuneration (net of tax credit)		
Statutory and tax audit fees	3.00	3.00
	3.00	3.00
28 Tax expense		
Current tax expense		
Tax adjustment for previous years	-	36.16
	-	36.16
Deferred taxes	(254.96)	-
	(254.96)	36.16
29 Exceptional Items		
Balnace Written off	-	166.13
	-	166.13



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

30 Fair value measurements**Financial instruments by category:**

₹ in lakhs

Particulars	₹ in lakhs	
	31 March 2025 Amortised cost	31 March 2024 Amortised cost
Financial Assets - Non-current		
Other non-current financial assets	233.55	139.86
Financial Assets - Current		
Trade receivables	1,601.33	1,301.06
Cash and cash equivalents	673.89	275.57
Other bank balance	1.00	1.00
Other current financial assets	8.05	73.96
Financial Liabilities - Non-current		
Lease liability (including current maturities)	1,653.09	892.55
Financial Liabilities - Current		
Borrowings	1,897.65	1,645.45
Trade payables	363.37	248.88
Other current financial liabilities	455.03	340.74

I. Fair value hierarchy

The fair values of the financial assets and liabilities are included at the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

This section explains the judgements and estimates made in determining the fair values of the financial instruments that are (a) recognised and measured at fair value and (b) measured at amortised cost and for which fair values are disclosed in the financial statements. To provide an indication about the reliability of the inputs used in determining fair value, the group has classified its financial instruments into the three levels prescribed under the accounting standard. An explanation of each level follows underneath the table.

Level 1: Level 1 hierarchy includes financial instruments measured using quoted prices. For example, listed equity instruments that have quoted market price.

Level 2: The fair value of financial instruments that are not traded in an active market (for example, traded bonds, over-the-counter derivatives) is determined using valuation techniques which maximise the use of observable market data and rely as little as possible on entity-specific estimates. If all material inputs required to fair value an instrument are observable, the instrument is included in level 2.

Level 3: If one or more of the material inputs is not based on observable market data, the instrument is included in level 3. This is the case for unlisted equity securities, contingent consideration and indemnification asset included in level 3.

**II. Assets and liabilities which are measured at amortised cost for which fair values are disclosed
(It is categorised under Level 2 of fair value hierarchy)**

During the periods mentioned above, there have been no transfers amongst the levels of hierarchy.

The carrying amounts of non-current loans, other non-current financial assets, current loans, trade receivables, cash and cash equivalents, borrowings, trade payables and other current financial liabilities are considered to be approximately equal to the fair value.



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Material accounting policies and other explanatory information as at 31 March 2025
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31 Financial risk management

The company is exposed primarily to fluctuations in foreign currency exchange rates, credit, liquidity and interest rate risk which may adversely impact the fair value of its financial instrument. The Company has a risk management policy which covers risk associated with the financial assets and liabilities. The risk management policy is approved by Board of Directors. The focus of the risk management committee is to assess the unpredictability of the financial environment and to mitigate potential adverse effect on the financial performance of the company.

The Company's principal financial liabilities comprises borrowings and trade payables. The main purpose of these financial liabilities is to finance the Company's operations. The Company's principal financial assets include loans, trade receivables, and cash and bank balances and bank deposits that derive directly from its operations.

A Credit risk

Credit risk is the risk of financial loss arising from counterparty failure to repay or service debt according to the contractual terms and obligations. Credit risk encompasses both, the direct risk of default and the risk of deterioration of creditworthiness as well as concentration of risks. Credit risk is controlled by analysing credit limits and credit worthiness of the customer on continuous basis to whom the credit has been granted after obtaining necessary approvals for credit. The financial instruments that are subject to concentration of credit risk principally consist of trade receivables, loans, cash and bank balances and bank deposits

To manage credit risk, the Company follows a policy of providing 30 days credit to the domestic customers. In case of foreign debtors, majority of the sales are made either against advance payments or on a credit period upto 30 days to reputed customers. The credit limit policy is established considering the current economic trends of the industry in which the company is operating.

However, the trade receivables are monitored on a periodic basis for assessing any material risk of non-recoverability of dues and provision is created accordingly.

Bank balances and deposits are held with only high rated banks and security deposits are placed majorly with government agencies. Hence in these case the credit risk is negligible.

The table below provide details regarding past dues receivables as at each reporting date:

Particulars	₹ in lakhs	
	As at 31 March 2025	As at 31 March 2024
Less than 6 Months	1,438.75	1,142.77
6 months - 1 years	47.78	124.08
1-2 years	121.50	26.21
2-3 years	2.75	-
More than 3 years	0.16	8.00
Total	1,610.94	1,301.06
Provision for doubtful debts	55.37	46.59



Call 2 Connect India Private Limited**Material accounting policies and other explanatory information as at 31 March 2025**

(Amount in ₹, except for share data, and if otherwise stated)

B Liquidity risk

Liquidity risk is the risk that the Company may not be able to meet its present and future cash and collateral obligations without incurring unacceptable losses. The Company's objective is to maintain optimum levels of liquidity and to ensure that funds are available for use as per requirement.

The liquidity risk principally arises from obligations on account of following financial liabilities viz. borrowings, trade payables and other financial liabilities.

The Company's corporate finance department is responsible for liquidity and funding as well as settlement management. In addition, processes and policies related to such risks are overseen by senior management. Management monitors the Company's net liquidity position through rolling forecasts on the basis of expected cash flows.

The table below summarises the maturity profile of the Company's financial liabilities based on contractual undiscounted payments at each reporting date:

As at 31 March 2025				₹ in lakhs
Particulars	Less than 1 year	Between 1 and 3 years	More than 3 years	Total
Financial Liabilities - Non-Current				
Lease liability (including current maturities)	432.31	1,220.77	-	1,653.08
Financial Liabilities - Current				
Borrowings	1,897.65	-	-	1,897.65
Trade payables	363.37	-	-	363.37
Other current financial liabilities	455.03	-	-	455.03

As at 31 March 2024				₹ in lakhs
Particulars	Less than 1 year	Between 1 and 3 years	More than 3 years	Total
Financial Liabilities - Non-Current				
Lease liability (including current maturities)	217.67	674.88	-	892.55
Financial Liabilities - Current				
Borrowings	1,645.45	-	-	1,645.45
Trade payables	259.20	-	-	259.20
Other current financial liabilities	340.74	-	-	340.74

C Market Risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises three types of risk: Foreign currency risk, interest rate risk and price risk. The company's exposure to market risk is primarily on account of foreign currency exchange rate risk.

Foreign currency risk

Foreign currency risk is the risk that the fair value or future cash flows of an exposure will fluctuate because of changes in foreign exchange rates. The risk primarily relates to fluctuations in trade receivables denominated in foreign currency against the functional currency of the company.

In respect of the foreign currency transactions, the company does not hedge the exposures since the management believes that the same is immaterial in nature.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

32 Capital Management

The Company's financial strategy aims to support its strategic priorities and provide adequate capital to its businesses for growth and creation of sustainable stakeholder value. The company funds its operation through internal accruals. The company aims at maintaining a strong capital base largely towards supporting the future growth of its business as a going concern.

The company consider the following component of its Balance sheet to be managed capital: Equity Share capital & Other Equity

Other equity as shown in the balance sheet includes Retained earnings and securities premium.

The amounts managed as capital by the Company are summarised as follows:

Particulars	₹ in lakhs	
	As at 31 March 2025	As at 31 March 2024
Equity Share Capital	21.93	21.93
Other Equity	760.30	313.39



Call 2 Connect India Private Limited

Summary of material accounting policies and other explanatory information to the standalone financial statements as at and for the period ended 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

33 Related party disclosures as required under Indian Accounting Standard 24, "Related party disclosures" are given below:

a) **Names of related parties and description of relationship:**

Description of relationship	Names of related parties
(i) Holding Company	Route Mobile Limited
(ii) Key Management Personnel (KMP)	Rajdipkumar Gupta Sandipkumar Gupta Rajeshwar Gill
(iii) Entities in which KMP/relatives of KMP can exercise material influence	Route Connect Private Limited 365 Squared Limited Clear Bridge Ventures LLP

b) **Details of related party transactions for the period ended 31 March 2025:**

Particulars	₹ in lakhs					
	Holding Company		Key Management Personnel (KMP)		Entities in which KMP/relatives of KMP exercise material influence	
	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24
Expenses reimbursed to other company						
Route Mobile Limited	55.23	5.00	-	-	-	-
SMS Purchase						
Route Mobile Limited	1.87	1.47	-	-	-	-
Sales of Investment						
Route Mobile Limited	-	0.73	-	-	-	-
Sales						
Route Mobile Limited	25.14	14.02	-	-	-	-
365 Squared Limited	-	-	-	-	25.59	-
Business advance taken from related parties						
Route Mobile Limited	375.00	-	-	-	-	-
Loans taken from related parties						
Route Mobile Limited	540.00	721.81	-	-	-	-

Details of related party transactions for the period ended 31 March 2025:

Particulars	₹ in lakhs					
	31-Mar-25		31-Mar-24		31-Mar-25	
	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24
ESOP expenses						
Route Mobile Limited	28.29	(415.44)	-	-	-	-
Rent expenses						
Clear Bridge Ventures LLP	-	-	-	-	181.42	-
Business advance repaid						
Route Mobile Limited	375.00	-	-	-	-	-
Loan repaid to related party						
Route Mobile Limited	405.00	967.81	-	-	-	-
Interest expenses on Loan						
Route Mobile Limited	130.22	125.73	-	-	-	-



Call 2 Connect India Private Limited

Summary of material accounting policies and other explanatory information to the standalone financial statements as at and for the period ended 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

c) Balances outstanding as at 31 March 2025:

Particulars	₹ in lakhs					
	Holding Company		Key Management Personnel (KMP)		Entities in which KMP/relatives of KMP exercise material influence	
	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24	31-Mar-25	31-Mar-24
Amount receivable						
Route Connect Private Limited	-	-	-	-	-	8.00
Route Mobile Limited	7.75	12.81	-	-	-	-
365 Squared Limited	-	-	-	-	25.59	-
Amount payable						
Route Mobile Limited	1.85	2.00	-	-	-	-
Interest payable						
Route Mobile Limited	412.23	295.03	-	-	-	-
Loan Payable						
Route Mobile Limited	1,485.42	1,350.42	-	-	-	-



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

34 Employee benefits

I Contribution to defined contribution plan, recognised as expenses for the year are as under:

	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
Defined contribution plans		
Employer contribution to provident fund	45.76	7.60
Employer contribution to ESIC	2.90	0.39
	48.66	7.99

II Defined benefit plan

The Company provides for gratuity benefit under a defined benefit retirement scheme (the "Gratuity Scheme") as laid out by the Payment of Gratuity Act, 1972 of India covering eligible employees. Liabilities with regard to the Gratuity Scheme are determined by actuarial valuation carried out using the Projected Unit Credit Method by an independent actuary in accordance with Indian Accounting Standard-19, 'Employee Benefits'. The Gratuity Scheme is a non-funded scheme and the Company intends to discharge this liability through its internal resources.

The following table sets out the unfunded status of the Gratuity Scheme in respect of employees of the Company:

	Year ended 31 March 2025 ₹ in lakhs	Year ended 31 March 2024 ₹ in lakhs
(a) Change in present value of benefit obligation during the period		
Projected Benefit Obligation ("PBO") at the beginning of the year	20.84	41.40
Service cost	10.74	6.65
Interest cost	1.35	2.24
Remeasurements due to:		
- Effect of Change in financial assumptions	6.92	0.18
- Effect of experience adjustments	23.34	(8.52)
Benefits paid	(0.16)	(21.11)
Present value of obligation at the end of the year	63.03	20.84
(b) Current / Non Current Benefit Obligation		
Current	9.93	2.97
Non-current	53.10	17.87
Amount recognised in the Balance sheet	63.03	20.84
(c) Amount recognised in the Statement of Profit & Loss		
Current service cost	10.74	6.65
Interest cost	1.35	2.24
Total expense/(income) included in "Employee benefit expense"	12.09	8.89
(d) Amount recognised in Other Comprehensive Income (OCI)		
Remeasurements due to:		
- Effect of change in financial assumptions	6.92	0.18
- Effect of experience adjustments	23.34	(8.52)
Actuarial (gain)/ loss recognised in Other comprehensive income	30.26	(8.34)



Call 2 Connect India Private Limited
 Material accounting policies and other explanatory information as at 31 March 2025
 (Amount in ₹, except for share data, and if otherwise stated)

(e) Actuarial Assumptions
 The principal assumptions used for reporting period 31 March 2022 & 31 March 2023 are summarized in the table below. The assumptions as at the balance sheet date are used to determine the defined benefit obligation & employee benefit expense:

	Year ended 31 March 2025	Year ended 31 March 2024
Discount rate	6.35%	6.95%
Salary escalation rate	12.00%	10.00%
Withdrawal Rate	20.00%	20.00%
Rate of return on plan assets	NA	NA
Mortality Table	Indian Assured Lives Mortality (2012-14) ultimate	Indian Assured Lives Mortality (2012-14) ultimate

(f) Sensitivity Analysis:
 Defined benefit obligation (Base)

20.84	63.03
20.84	63.03

	Year ended 31 March 2025		Year ended 31 March 2024	
	Increase	Decrease	Increase	Decrease
Discount rate	64.82	61.32	21.31	20.39
Impact of increase/decrease in 50 bps on DBO	2.85	(2.70)	2.26	(2.17)
Salary growth rate	61.68	64.42	20.52	21.18
Impact of increase/decrease in 50 bps on DBO	(2.14)	2.21	(1.55)	1.62

(g) Expected cash flow	Year ended 31 March 2025		Year ended 31 March 2024	
	Increase	Decrease	Increase	Decrease
1	9.93	2.97	4.76	2.50
2	5.94	2.62	5.94	2.62
3	6.93	2.60	8.62	7.99
4	8.62	7.99	31.56	5.66
5	31.56	5.66		
6 to 10				



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information for the year ended 31 March 2025
(Amount in ₹, except for share data, and if otherwise stated)

35	Ratio's	Numerator	Denominator	Year ended 31 March 2025	Year ended 31 March 2024	% Change	Reason for change in ratio more than 25%
	<u>P&L Ratio :</u>						
	1. Net profit ratio	Profit after tax	Revenue	0.06	0.08	-21.58%	
	2. Interest coverage ratio (in times)	Earnings before interest and tax	Interest	(0.34)	0.36	-195.21%	Due to decrease in EBIT.
	3. Earnings per share	Net Profit available for equity shareholders	Weighted average number of equity shares	220.63	155.62	41.77%	Due to increases in profit after tax
	<u>Balance sheet ratio's :</u>						
	1. Current ratio	Current assets	Current liabilities	0.74	0.69	7.53%	
	2. Quick ratio	Quick assets	Current liabilities	0.74	0.69	7.53%	
	3. Return on equity ratio	Profit after tax	Shareholder's equity	0.56	0.93	-39.23%	Due to increase in equity
	4. Trade receivables to turnover ratio (No of days)	Revenue	Average trade receivable	74.86	124.71	-39.97%	Due to increases of collection
	5. Trade payables to turnover (No of days)	Purchases	Average trade payables	60,811.10	47,404.68	28.28%	Due to increase in purchases
	6. Net capital turnover ratio	Revenue	Working capital	(8.11)	(4.84)	67.72%	Due to increases in revenue
	7. Return on capital employed ratio	Earnings before interest and tax	Capital employed	(0.04)	0.14	-125.41%	Due to decrease in EBIT.



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

36 Leases

The Company has entered into agreements for taking its office premises under leave and license arrangements. These agreements are for tenures between 5 year and 6 years and are renewable by mutual consent on mutually agreeable terms, lease rentals have an escalation of 15%. Some of the leases for which the lease term is less than 12 months has been accounted as short term leases.

Particulars	₹ in lakhs	
	As at 31 March 2025	As at 31 March 2024
The Balance sheet discloses the following amounts relating to leases:		
Right-of-use assets		
Buildings	1,551.51	835.33
	1,551.51	835.33
Lease liabilities		
Current	432.31	217.67
Non-current	1,220.77	674.88
	1,653.08	892.55
Amounts recognised in statement of profit and loss		
Depreciation charge on right-of-use assets		
Buildings	411.19	257.44
	411.19	257.44
Interest expense included in finance cost	152.88	102.80
Expense relating to short-term leases	51.75	35.06
Total cash outflow for leases during current financial year (excluding short term leases)	469.87	298.62



Call 2 Connect India Private Limited**Material accounting policies and other explanatory information as at 31 March 2025****(Amount in ₹, except for share data, and if otherwise stated)****37 Earnings / (loss) per share**

The amount considered in ascertaining the Company's earnings per share constitutes the net profit / (loss) after tax. The number of shares used in computing basic earnings per share is the weighted average number of shares outstanding during the period. The number of shares used in computing diluted earnings per share comprises the weighted average number of shares considered for deriving basic earnings per share and also the weighted average number of shares which could have been issued on conversion of all dilutive potential shares.

Particulars	₹ in lakhs	
	Year ended 31 March 2025	Year ended 31 March 2024
Net profit / (loss) after tax attributable to equity shareholders	441.26	311.24
Weighted average number of shares outstanding during the year	2,19,300	2,19,300
Basic and diluted earnings / (loss) per share (Rs)	220.63	155.62
Nominal value per equity share (Rs)	10.00	10.00

38 Segment Reporting

In accordance with Indian Accounting Standard (Ind AS) 108, "Operating Segments", segment information has been given in the consolidated financial statements of Route Mobile Limited, and therefore, no separate disclosure on segment information is given in these standalone financial statements.

39 Contingent liabilities**A) Claims against the company not acknowledged as debts**

Particulars	₹ in lakhs	
	As at 31 March 2025	As at 31 March 2024
Income tax matters	7.03	52.96
	7.03	52.96



Call 2 Connect India Private Limited

Material accounting policies and other explanatory information as at 31 March 2025

(Amount in ₹, except for share data, and if otherwise stated)

- 40 The Ministry of Corporate Affairs (MCA) has prescribed a new requirement for companies under the proviso to Rule 3(1) of the Companies (Accounts) Rules, 2014 inserted by the Companies (Accounts) Amendment Rules, 2021 requiring companies, which uses accounting software for maintaining its books of account, shall use only such accounting software which has a feature of recording audit trail of each and every transaction, creating an edit log of each change made in the books of account along with the date when such changes were made and ensuring that the audit trail cannot be disabled.

The audit trail feature was not enabled at the database level for accounting software Odoo (Postgres SQL) to log any direct data changes, used for maintenance of all accounting records by the Company.

41 Other statutory information

(i) The Company do not have any Benami property, where any proceeding has been initiated or pending against the Company for holding any Benami property.

(ii) The Company do not have any transactions with companies struck off.

(iii) The Company do not have any charges or satisfaction which is yet to be registered with ROC beyond the statutory period

(iv) The Company have not traded or invested in Crypto currency or Virtual Currency during the financial year.

(v) The Company have not advanced or loaned or invested funds to any other person(s) or entity(ies), including foreign entities (Intermediaries) with the understanding that the Intermediary shall:

(va) directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the company (Ultimate Beneficiaries) or

(vb) provide any guarantee, security or the like to or on behalf of the Ultimate Beneficiaries

(vi) The Company have not received any fund from any person(s) or entity(ies), including foreign entities (Funding Party) with the understanding (whether recorded in writing or otherwise) that the Company shall:

(vi a) directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party (Ultimate Beneficiaries) or

(vi b) provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.

(vii) The Company have not any such transaction which is not recorded in the books of accounts that has been surrendered or disclosed as income during the year in the tax assessments under the Income Tax Act, 1961 (such as, search or survey or any other relevant provisions of the Income Tax Act, 1961.

- 42 Previous year figures have been regrouped and rearranged to make them comparable with the current year figures.

For Ramanand & Associates

Chartered Accountants

Firm Registration No.: 117776W

Ramanand R Gupta

Partner

Membership No.:103975

UDIN : 25103975BMIFXN1907

Place : Mumbai

Date : 25/04/2025



**For and on behalf of the Board of Directors of
Call 2 Connect India Private Limited**

Sandipkumar Gupta

Director

(DIN No. 01272932)

Rajeshwar Singh Gill

Director

(DIN No. 10880837)

